



Buyer's Guide:

General-Purpose Language Models (LLMs)

This guide is for informational purposes only. FLC does not endorse or certify any specific vendor. Cities should evaluate tools for compliance with Florida law and local policies.

Cities across Florida are exploring how large language models (LLMs) can help with tasks like drafting documents, analyzing data, summarizing policies, and more. These tools have broad capabilities but vary in data practices, integrations, and licensing models. Below is an overview of five major LLM platforms that municipalities might consider.

Microsoft 365 Copilot

Core Features: AI assistant embedded in Word, Excel, Outlook, PowerPoint, and Teams. Generates drafts, summarizes emails, creates presentations, and analyzes spreadsheets. Incorporates GPT-5 models with integrated agents such as *Researcher* and *Analyst* for complex research and data analysis.

Integrations: Native to Microsoft 365; works across Office apps and Teams.

Municipal Considerations: Built on Microsoft's secure cloud and government environments (GCC/GCC High/DoD). Data is not used to train AI models. Ensure that AI-generated content is logged or exported through Microsoft Purview for public records compliance.

ChatGPT Enterprise

Core Features: Enterprise-grade version of ChatGPT with admin controls, SOC 2 compliance, and access to OpenAI's latest models (GPT-4.1, GPT-4o, and GPT-5 family). Produces drafts, answers questions, summarizes reports, and assists with internal knowledge sharing.

Integrations: Web-based dashboard or API; connects with internal data sources

Municipal Considerations: Designed for secure organizational use. Enterprise data is never used to train OpenAI models, and administrators control retention settings. Deleted conversations are purged within 30 days unless subject to a legal hold. Cities should define internal data classification rules and ensure outputs are archived to satisfy Sunshine Law obligations.

Gemini for Workspace/Gemini for Government

Core Features: AI assistant integrated into Google Docs, Sheets, Gmail, and Drive. Provides summarization, drafting, and data analysis support. Includes Deep Research, an agentic capability that plans research tasks, reviews hundreds of web sources, and produces structured reports.

Integrations: Seamless within Google Workspace

Municipal Considerations: Gemini for Government is authorized at FedRAMP High and built on Google's government-compliant boundary. Confirm that the correct version (not consumer Gemini) is deployed and that audit logging and record retention settings are active. The current model, Gemini 1.5 Pro, offers a context window of one million tokens, enough to analyze roughly 1,500 pages of material in a single query.

Azure OpenAI Service

Core Features: API-based access to OpenAI models (GPT-4, GPT-4o, GPT-5 family) hosted in Microsoft Azure. Enables development of internal chatbots, document assistants, or analytics tools.

Integrations: Connects with Azure cloud storage, databases, and enterprise identity systems.

Municipal Considerations: Recommended for IT-equipped cities or vendors building custom applications. Available within Azure Government, which provides FedRAMP High and DoD IL4/5 authorizations. Supports encryption, audit logging, and access controls compatible with CJIS guidelines for law enforcement data.

Claude for Government (by Anthropic)

Core Features: Family of large language models emphasizing safety, transparency, and explainability. *Claude 3.5* and newer models offer high-accuracy reasoning and extended context windows (up to 200,000 tokens).

Integrations: Available through AWS Bedrock GovCloud and Google Vertex AI, both holding FedRAMP High authorization

Municipal Considerations: Well-suited for drafting, summarization, and analysis in regulated environments. Claude for Government provides strict data-isolation controls and clear model-card documentation, which is beneficial for legal defensibility and ethics review in procurement.

When selecting an LLM tool, cities should consider:

- **Public Records Compliance:** Define how AI content and logs are exported and archived to meet Florida's Sunshine Laws.
- **Security & Data Handling:** Verify FedRAMP High/DoD IL/CJIS applicability for each platform and ensure no municipal data is used for model training.
- **Workflow Fit:** Choose platforms that integrate with existing productivity suites or infrastructure already used by city staff.
- **Access & Oversight:** Confirm availability of admin dashboards, audit logs, and legal hold controls.
- **Cost Structure:** Compare per-user and consumption-based pricing and request government discounts.