

Information - Fact Sheet

We appreciate your interest in **GovDeals** and offer the following summary to assist you in making your initial visit a successful and satisfying experience. We are dedicated to making **GovDeals** your “Favorite” location for great deals and invite you to visit us often since the selections offered change frequently. We are constantly adding new Sellers and will be adding more confiscated items in the upcoming weeks as well as more heavy equipment. If we can ever be of assistance to you please contact us via phone, e-mail or regular (snail) mail.

Kindest regards,

Bob Bowen

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Searching for items

- www.govdeals.com - displayed on home (opening) page are several options
- Click on “**How the auction works**” for step-by-step instructions
- **Rapid Search**
 - on home page, click on “**Click here to go directly to the GovDeals auction**”
 - next page, scroll to lower right of page and click on “**Advanced Search**”
 - next page offers 4 ways to search the site. Most popular ones are:
 - “**Category**” (pull-down menu for general category you seek – ex. Vehicles, etc.) and
 - “**Seller Name**” (pull-down menu for Sellers who are currently listing items for sale – ex. Geographical)
- **Bid on items** – you must register to bid. Click on “**Register to Bid**” for step-by-step instructions
 - No cost to you. No credit or financial information is required.
 - You can list items that you are looking for and you will be notified by e-mail when they are listed by Sellers
 - NOTE: **GovDeals** does NOT sell registrants names to ANYONE
- **Closing/Ending Auctions**
 - on home page, note “**ClosingWithin48hours**”. Click on “**more . . .**” below and see listings of “**ClosingWithin1hour**”, “**ClosingWithin24hours**” and “**ClosingWithin48hours**”.
- **Latest Listings**
 - on home (opening) page (center of screen), see “**Latest Online**” for most recent items listed.

Need help – have questions ?

- click on “**Frequently asked questions**” on home page
- e-mail us from home page by clicking on “**Contact GovDeals**”
- call our **Help Desk – (800) 613- 0156**
- ask about **Auto Bid**, **BidWatch** and **Reserve Bid**

Terms and Conditions

Each Seller will have different requirements for **inspection** dates and times, **removal** dates and times, as well as **accepted forms of payment**. Read carefully “**Terms and Conditions**” at top of each listing page to avoid problems and delays.